



**Kaiser Permanente Northern California  
2023 Community Health Snapshot**

# Working together for better health

Our commitment to improving the health of the communities we serve has been integral to Kaiser Permanente's nonprofit mission for nearly 80 years. It's in our DNA, extending from our leadership to our frontline medical center employees and to the many partnerships we've established to address complex health needs throughout our Northern California communities.

We are grateful to our partners – community-based organizations, safety-net clinics, schools, and city and county governments – for their innovative approaches to improving health and addressing health equity. Together, we're helping more people access affordable health care, find safe places to live, obtain nutritious food, train for higher-paying jobs, and attend supportive schools.

**In 2023, we invested \$1.3 billion** in a wide array of programs and charitable causes that improve community health. Through our Medical Financial Assistance program, 98,000 of our patients received financial help to pay for surgeries, prescriptions, and other care. We launched a charitable health coverage program for people unable to obtain health insurance anywhere else. And when federal pandemic policies ended, we swiftly supported community partners to help Californians remain on Medi-Cal or find other affordable health coverage.

We're proud of several significant contributions we made demonstrating our commitment to the City of Oakland, home to our national headquarters. We renewed our long-term investment in the health of Oakland public school students, families, and staff; funded an expansion of Community Kitchens to provide meals to Oakland's most vulnerable residents; and supported Rise East, a community initiative to improve economic vitality and health for East Oakland residents.

Our investments also helped expand groundbreaking work in California, including Abundant Birth's program to tackle income inequality and its effect on racial disparities in maternal and child health.

Our work with our steadfast community partners and our dedicated employees and physicians inspires us. We thank you for joining us as we strive to make our Northern California communities healthier and more equitable for everyone.



**Carrie Owen Plietz, FACHE**

President, Kaiser Permanente Northern California  
Kaiser Foundation Health Plan and Hospitals



**Yvette Radford**

Vice President, External and Community Affairs  
Kaiser Permanente Northern California



# By the numbers

**\$752M\*** + **\$556M**  
Kaiser Permanente Hospitals      Kaiser Permanente Health Plan

**\$1.3B**

2023 Northern California total community investment

**\$832M**

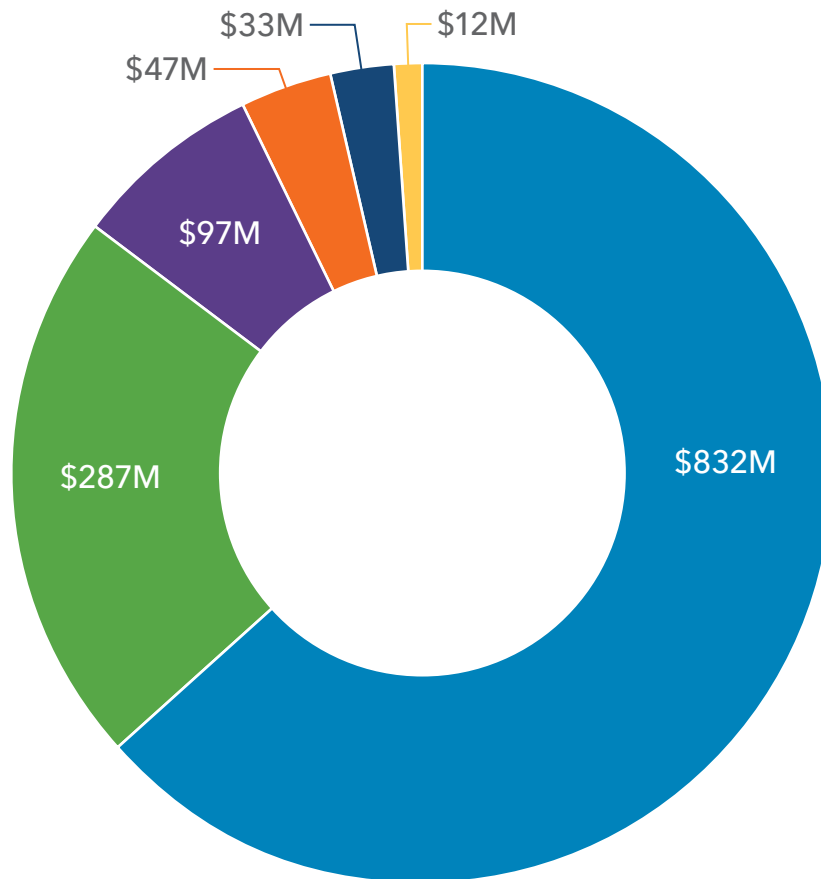
Medi-Cal and other government programs

**\$287M**

Charitable health coverage and care

**\$97M**

Health professions education



**\$47M**

Grants and donations

**\$33M**

Research

**\$12M**

Other

\*As reported to the State of California in the Kaiser Foundation Hospitals 2023 Community Benefit Plan.

**\$47M**

In grants and donations

**3,943**

Employee and physician  
volunteers put in

**32,602**

hours



**98K**

Patients received  
Medical Financial  
Assistance

**204**

Doctoral and master's level  
trainees in our Mental Health  
Training Program



**415**

People trained in our school  
of Allied Health Sciences



**1,657**

Medical residents trained  
in our Graduate Medical  
Education programs

**\$1.7M**

In employee and corporate  
donations to nonprofits  
through KP Gives