Meeting the challenges of a global pandemic

We are proud to share this snapshot showcasing the innovative work Kaiser Permanente supported in 2021 to improve the health of our communities amid another year of the COVID-19 pandemic. We thank our vital community partners, public health colleagues, physicians, and health care professionals for their tireless service. We also recognize the sacrifices they made to address the many health and economic challenges our communities faced.

The stories and videos below bring their work to life and provide highlights of our $1.05 billion Community Benefit investment to support Northern California’s most vulnerable communities in 2021.

The year began with hopeful news: the approval of the COVID-19 vaccines. We quickly made critical investments in trusted community organizations to ensure an equitable distribution. Through 140 grants and donations to community health clinics, faith and community organizations, and local public health agencies, we addressed vaccine concerns in culturally relevant ways and supported more than 2,000 convenient pop-up and mobile vaccination clinics in neighborhoods with low vaccination rates.

To promote a just economic recovery, we invested in diverse small businesses and programs that provide quality jobs and prepare young people for college and careers. We supported food banks and organizations that address homelessness and made impact investments to preserve affordable housing. We also prioritized support for community partners responding to the significant rise in mental health needs in our communities.

As we transition to managing COVID-19 for the long-term, we acknowledge the enormous hardship and loss that our communities have experienced – especially Black, Latinx, Native American, and other communities of color that have suffered disproportionately.

The grave and urgent nature of the pandemic compelled us to work with our community partners in new ways. Going forward, we will continue to join forces to address the health and social inequities the pandemic exacerbated. With a shared sense of purpose, we can realize a more equitable and healthy future for all.

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By the numbers

$477M*  +  $580M

Kaiser Permanente Hospitals  
Kaiser Permanente Health Plan

$1.05B

2021 Northern California Total Community Investment

$721M
Medi-Cal and other government programs

$167M
Charitable health coverage and care

$85M
Health professions education

$52M
Philanthropy

$19M
Research

$14M
Other

*As reported to the State of California in the Kaiser Foundation Hospitals 2021 Community Benefit Plan.
$52M
In grants, donations, and direct support

242K
Youth and adults reached through Educational Theatre

2,045
Medical residents trained in our Graduate Medical Education programs

$2M
In employee and corporate donations to nonprofits through KPGives

100K
People received Medical Financial Assistance

$990M
Purchased from diverse businesses and suppliers

3,093
Employee and physician volunteers put in 10,873 Hours