

Serving communities around our San Francisco and South San Francisco medical facilities.

Coming together to improve community health

In 2021, Kaiser Permanente continued to respond urgently to the staggering health and economic toll of the COVID-19 pandemic on the communities we serve.

Together with our partners, we addressed the most critical health needs in our community: COVID-19 prevention and vaccination; food, housing, and economic security; and mental health and wellness. Our efforts prioritized underserved communities and communities of color, who continue to bear an unequal burden from the pandemic.

Protecting hard-hit communities

COVID-19 vaccines became widely available in 2021, but some communities hard hit by the pandemic faced barriers to getting vaccinated. Kaiser Permanente collaborated with public health departments, community health centers, and other trusted community and faith partners to address vaccine concerns and make it easy for people to get vaccinated.

For example, we funded GLIDE Foundation, which held 28 pop-up vaccine clinics in the Tenderloin neighborhood, providing more than 2,600 vaccines to individuals experiencing homelessness and those with little or no income. Our grant to the City of South San Francisco funded vaccine confidence outreach and language and appointment assistance in predominately Latinx neighborhoods, assisting 5,200 people to get vaccinated.





Providing critical support for social health needs

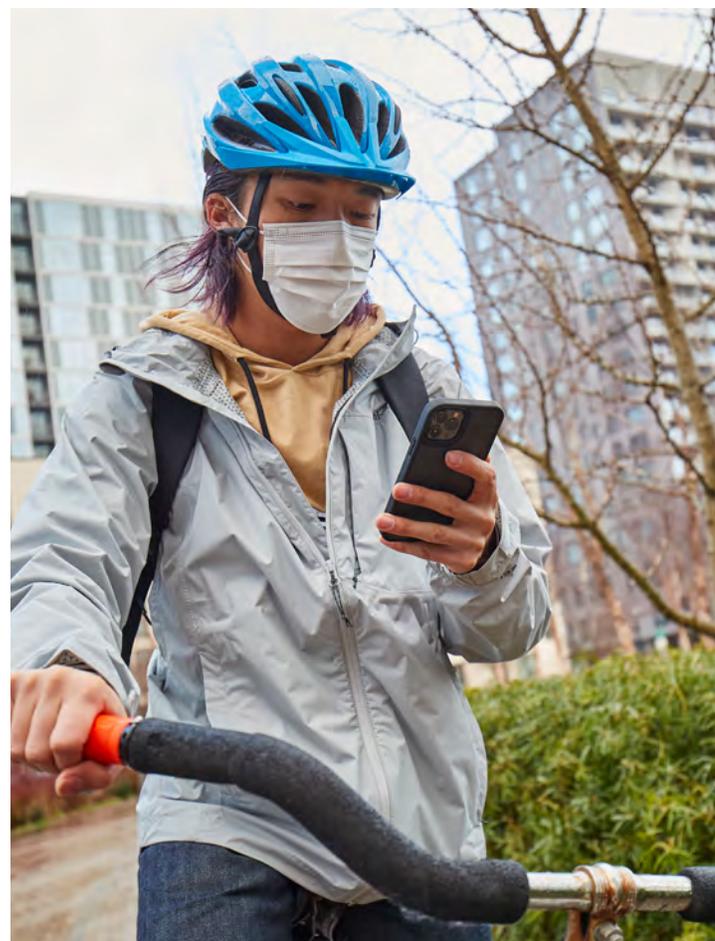
Good health requires more than high-quality medical care. Social health factors such as having enough healthy food and a safe place to live are also essential. As the economic fallout from the COVID-19 pandemic wears on, Kaiser Permanente is intensifying efforts to meet the critical social health needs of our community.

Our \$150,000 grant to the San Francisco-Marín Food Bank helped it expand training and support for San Francisco and Marin County school staff to enroll 2,000 eligible households in CalFresh and other food programs. Along the San Mateo County coast, our funding helped Pacifica Resource Center provide housing-focused case management and housing plans to assist 75 unhoused individuals.

Improving access to mental health care

Against the backdrop of a national shortage of mental health care professionals, the COVID-19 pandemic has exacerbated mental health needs in the community. In response, Kaiser Permanente is using its resources, reach, and partnerships to improve access to community mental health services and expand the mental health workforce pipeline.

Our support of The University of California, San Francisco's Alliance Health Project helped fund the training of a diverse cohort of graduate students pursuing counseling careers who are typically underrepresented in the mental health workforce. Our 2-year \$100,000 grant to Daly City Youth Health Center funds trauma-informed training for teachers and staff and support for student's mental health resiliency at 5 Jefferson Union High School District schools.



By the numbers

\$92M

2021 Greater San Francisco
Total Community Investment



\$4M

In grants, donations,
and direct support

27K

Youth and adults reached
through Educational Theatre



9K

People received
Medical Financial Assistance

\$68M

Subsidized health
care and coverage



347

Medical residents trained
in our Graduate Medical
Education programs



Community health priorities

As part of our commitment to improve health and health equity in our community, every 3 years we conduct a rigorous and collaborative community health needs assessment. For 2021, Kaiser Permanente identified the following significant health priorities in our Greater San Francisco communities.

Access to Care and Coverage

High quality, culturally, and linguistically appropriate health services in coordinated delivery systems.

Housing and Homelessness

All community members have access to quality, affordable, and stable housing.

Healthy Eating Active Living

Opportunities to eat better and move more as part of daily life in order to prevent and reduce the impact of chronic conditions.

Mental Health and Wellness

Social and emotional health and well-being and access to high-quality behavioral health care services when needed.